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# INDUSTRIAL DISPUTES, AUSTRALIA, NOVEMBER 1989

PHONE INQUIRIES

· about these statistics and the availability of related unpublished statistics—contact

Fiona Blackshaw on Canberra (062) 52 6561 or any ABS State office.

• about other statistics and ABS services—contact Information Services on Canberra (062)

52 6007, 52 6627, 52 5402 or any ABS State office.

MAIL INQUIRIES

• write to Information Services, ABS, PO Box 10, Belconnen, A.C.T. 2616 or any ABS

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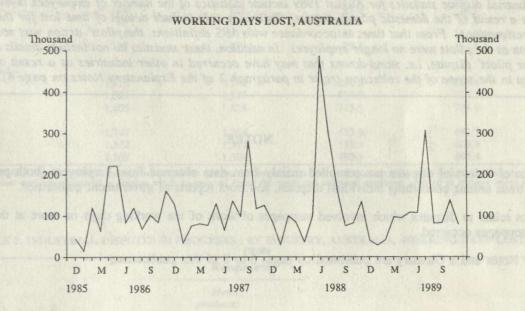
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#### MAIN FEATURES



### In November 1989-

- 139 disputes were reported in progress involving 64,500 employees and the loss of 79,500 working days. This is the lowest number of working days lost since February 1989 (42,800) and the lowest for any November since November 1968 (72,900).
- 28,800 working days were recorded as lost in the Other manufacturing grouping accounting for 36.2 per cent of all working days lost.

### In the twelve months ended November 1989-

- 1,428 disputes were reported in progress involving 726,900 employees and the loss of 1,219,100 working days.
- 193 working days were lost per thousand employees, compared with 277 and 231 for the

- twelve month periods ending November 1988 and 1987 respectively.
- Significant low points were recorded in number of working days lost per thousand employees in the following States:
  - Queensland (99), the lowest since the twelve month period ended December 1987 (87).
  - Western Australia (191), the lowest since the twelve month period ended March 1986 (178).
- At the industry level, significant low points in the number of working days lost per thousand employees were recorded in:
  - The Coal mining industry (6,022), the lowest since the twelve month period ended July 1987 (5,678).

— The Other mining industry (666), the lowest since this measure was first introduced on a regular monthly basis.

— The Transport, storage and communication industry grouping (152), the lowest since the twelve month period ended September 1987 (91).

 1,412 disputes were reported as ending during the period involving 662,000 employees and the loss of 1,150,000 working days.

- Managerial policy was stated as the cause of 629 disputes, accounting for 46.9 per cent (310,500) of employees involved and 54.8 per cent (630,200) of working days lost.
- Disputes of 1 day's duration or less accounted for 68.9 per cent (973) of disputes.
- 884 disputes (62.6%) were resolved by resumption without negotiation involving 516,500 employees and 580,300 working days lost.

NOTE: Industrial dispute statistics for August 1989 include statistics of the number of employees involved and working days lost as a result of the domestic pilots' dispute. Estimates only include details of time lost for the period prior to the pilots' resignations. From that time, in accordance with ABS definitions, the pilots' action was not within scope of this collection as the pilots were no longer employees. In addition, these statistics do not include details of any secondary effects of the pilots' dispute, i.e. stand-downs that may have occurred in other industries as a result of the dispute, as these are not in the scope of the collection (refer to paragraph 2 of the Explanatory Notes on page 6).

#### NOTES

The statistics of industrial disputes are compiled mainly from data obtained from employers (both private and public sector) and trade unions concerning individual disputes, and from reports of government authorities.

The statistics relate to disputes which involved stoppages of work of ten working days or more at the establishments where the stoppages occurred.

Explanatory Notes and a Glossary are published on pages 6 to 8 of this publication.

W. McLENNAN Acting Australian Statistician TABLE 1. INDUSTRIAL DISPUTES IN PROGRESS: AUSTRALIA(a)

		Number of di	sputes(b)	Employee	in the second		
Period		Commenced in period	Total(c)	Newly involved(d)	Total(c)	Working days lost ('000)	
1988—		The second second		The same of the same of		CIV. Canada and State Civ.	
September		109	121	33.7	49.7	76.3	
October		139	151	36.6	41.1	83.3	
November		150	167	51.8	59.0	136.1	
December		71	93	15.1	25.8	41.4	
1989							
January		106	115	25.4	28.4	29.1	
February		138	153	23.5	25.4	42.8	
March		130	146	37.8	40.7	98.2	
April		124	135	50.2	53.4	95.8	
May		135	156	46.8	52.8	109.2	
June		116	135	48.9	54.4	108.7	
July		137	159	220.1	235.2	308.8	
August r		114	133	33.4	58.1	82.5	
September	r	89	102	66.2	81.9	83.4	
October r		116	123	119.2	121.7	139.6	
November		129	139	29.3	64.5	79.5	
Twelve mor	nths ended—						
November	1987	1,515	1540	r590.6	607.6	1,354.2	
	1988 r	1,527	1,547	913.7	928.5	1,686.5	
	1989	1,405	1,428	715.9	726.9	1,219.1	
December	1986	1,747	1,754	673.9	691.7	1,390.7	
	1987	1,512	1,517	593.4	608.8	1,311.9	
	1988	1,502	1,508	893.9	894.4	1,641.4	

<sup>(</sup>a) More detailed information by State and industry is available on request. (b) See paragraph 5 of the Explanatory Notes. (c) Refers to all disputes in progress during the period. (d) Comprises employees involved in disputes which commenced during the month and additional employees involved in disputes which continued from the previous month.

TABLE 2. INDUSTRIAL DISPUTES IN PROGRESS: BY INDUSTRY, AUSTRALIA, WORKING DAYS LOST(a) ('0000)

			Manufacturing					
	Mir	ning	Metal products, machinery	Drynig.		Transport	Other	
Period	Coal	Other	and equipment	Other	Construc- tion	and storage; Communication	industries (b)	All industries
1988—	GHI STORE OF THE							
September	25.3	6.4	15.8	5.8	8.8	7.0	7.2	76.3
October	25.1	7.6	5.1	3.2	23.9	5.4	13.0	83.3
November	57.5	33.1	7.3	15.1	1.7	7.4	14.0	136.1
December	20.7	2.8	0.8	6.8	5.7	1.0	3.6	41.4
1989—								
January	8.7	2.2	2.4	3.6	2.2	5.7	4.3	29.1
February	8.9	1.5	14.4	8.0	2.4	3.0	4.7	42.8
March	12.7	4.4	13.1	44.2	6.5	14.4	3.0	98.2
April	7.7	2.0	19.0	1.9	7.3	1.0	57.0	95.8
May	28.0	2.8	29.3	11.3	13.8	6.8	17.1	109.2
June	22.9	9.2	32.2	20.3	13.3	3.0	7.8	108.7
July	25.5	2.0	57.2	19.1	43.3	11.5	150.4	308.8
August	12.7	2.2	22.2	13.2	4.7	6.7	r20.9	r82.5
September	r7.3	3.0	3.5	r21.3	r7.9	3.0	37.4	г83.4
October r	14.2	0.8	2.9	6.9	8.0	7.6	99.2	139.6
November	12.8	2.4	4.3	28.8	3.0	3.2	25.1	79.5
Twelve months ended-			P. P.					
November 1987	293.0	66.4	197.5	183.3	202.6	67.1	344.3	1,354.2
1988	r462.1	95.4	315.2	136.5	202.8	100.5	r374.0	r1,686.5
1989	182.0	35.3	201.3	185.2	118.1	66.9	430.4	1,219.1
December 1986	362.0	179.4	187.4	205.3	117.7	57.6	281.4	1,390.7
1987	291.8	55.7	199.6	195.5	194.5	92.5	282.3	1,311.9
1988	471.3	97.4	309.5	117.4	207.9	75.0	362.9	1,641.4

<sup>(</sup>a) More detailed industry information is available on request. (b) Comprises Agriculture, forestry, fishing and hunting; Electricity, gas and water, Wholesale and retail trade; Finance, property and business services; Public administration and defence; Community services; Recreation, personal and other services.

TABLE 3. INDUSTRIAL DISPUTES IN PROGRESS: STATES AND TERRITORIES, AUSTRALIA, WORKING DAYS LOST(a)

	(*000)								
Period	NSW	Vic.	Qld	SA	WA	Tas.	NT	ACT	Aust.
1988—		M. Su still	Mark Land						
September	30.2	22.7	12.8	0.6	9.1	0.1	- 10 <del>-</del> 10	0.8	76.3
October	31.7	7.4	11.3	1.1	30.2	0.8	0.5	0.3	83.3
November	59.9	10.1	30.3	1.0	33.2	0.7	0.2	0.8	136.1
December	21.4	11.6	2.8	1.6	2.9	8s (6 <del>-2</del> 69	1.1	reen—t	41.4
1989—									
January	13.7	2.0	8.1	0.9	2.0	1.1	0.9	0.5	29.1
February	20.3	5.8	11.8	2.2	2.0	0.1	0.6	_	42.8
March	61.1	20.4	6.6	6.1	2.8	0.2	0.6	0.4	98.2
April	38.2	19.0	6.2	4.0	23.8	3.4	1.0	0.2	95.8
May	52.8	36.1	3.8	0.3	15.3	0.3	0.3	0.3	109.2
June	54.6	34.9	5.2	3.3	10.5	_	0.1	_	108.7
July	180.2	103.8	4.0	2.8	15.0	1.3	0.9	0.9	308.8
August	r 38.1	19.9	10.7	5.0	6.3	0.4	0.3	1.7	r82.5
September	28.3	r21.9	r11.1	3.0	14.0	0.1	1.8	3.3	r83.4
October r	66.8	48.6	14.8	1.6	3.0	2.3	0.4	2.1	139.6
November	32.3	23.9	11.2	5.5	5.7	0.7	0.2	0.2	79.5
Twelve months ended—									
November 1987	716.6	341.5	76.2	45.6	127.6	23.4	6.5	16.8	1,354.2
1988	r756.3	377.3	т299.5	47.8	r158.8	24.0	8.0	14.8	r1,686.5
1989	607.8	347.9	96.3	36.4	103.4	9.9	7.9	9.6	1,219.1
December 1986	598.8	381.8	173.3	46.3	143.1	29.2	11.8	6.5	1,390.7
1987	744.8	281.4	73.7	44.6	115.3	28.0	6.5	17.5	1,311.9
1988	730.1	362.6	299.5	47.0	160.6	18.6	8.9	14.1	1,641.4

<sup>(</sup>a) State by industry information is available on request.

TABLE 4. INDUSTRIAL DISPUTES IN PROGRESS: BY INDUSTRY, AUSTRALIA, WORKING DAYS LOST PER THOUSAND EMPLOYEES(a)

			Manufa	cturing				
	Mining		Metal products, machinery and		Construc-	Transport and storage;	Other industries	All
Period	Coal	Other	equipment	Other	tion	Communication	(b)	industries
Twelve months ended—				missione				
1985—								
December December	6,892	1,928	256	312	666	430	71	228
1986—	0,072	1,720	230	312	000	430		220
December	10,741	3,328	445	328	458	135	72	242
1987—								
December	8,920	1,072	479	305	743	217	70	223
1987—								
November	8,886	1,286	474	287	778	157	85	231
1988—								
September	13,626	1,107	790	251	721	280	101	283
October	13,977	1,163	771	235	732	230	98	276
November	15,198	1,742	764	213	712	237	88	277
December	15,548	1,777	750	183	725	177	85	269
1989—								
January	15,562	1,808	750	187	703	187	84	268
February	14,330	1,629	763	187	684	186	82	258
March	13,636	1,521	784	242	653	209	80	259
April	13,793	1,503	819	244	652	204	89	267
May	13,812	1,488	842	253	596	212	90	268
June	10,471	1,556	515	260	418	178	70	206
July	8,723	1,527	491	236	456	157	89	208
August	8,506	1,419	521	234	443	167	69	r194
September	r7,896	1,358	490	r256	r435	157	76	r194
October r	7,518	1,239	484	261	380	162	96	203
November	6,022	666	476	281	381	152	98	193

<sup>(</sup>a) See paragraph 4 of the Explanatory Notes. (b) Comprises Agriculture, forestry, fishing and hunting; Electricity, gas and water, Wholesale and retail trade; Finance, property and business services; Public administration and defence; Community services; Recreation, personal and other services.

TABLE 5. INDUSTRIAL DISPUTES IN PROGRESS: STATES AND TERRITORIES, AUSTRALIA, WORKING DAYS LOST PER THOUSAND EMPLOYEES(a)

Period	NSW	Vic.	Qld	SA	WA	Tas.	NT	ACT	Aust.
Twelve months ended—	<b>拉拉里里</b>	<b>斯克拉斯</b>					17.304/15		
1985—									
December 1986—	209	236	411	48	188	138	213	159	228
December 1987—	304	240	207	95	272	190	199	55	242
December	366	172	87	91	213	177	110	143	223
1987—									
November	r354	210	90	93	r236	148	110	138	231
1988—									
September	384	243	318	105	204	160	142	137	283
October	368	224	324	98	247	156	143	118	276
November	354	223	338	95	296	152	142	118	277
December	341	214	336	93	299	118	158	112	269
1989—	The well-polyment	abasanili k	12.00.025			Hitelah Lerri		personal Hall	
January	342	213	327	94	296	123	164	117	268
February	322	210	329	88	277	117	153	112	258
March	337	214	309	98	250	97	137	108	259
April	350	216	309	103	283	108	148	99	267
May June	356	233	261	98	302	104	138	97	268
July	256 316	215 170	165 116	59 55	276 286	82 72	117 129	38 44	206 208
	r278			56	283	52	105	48	
August September	276	169 r168	119 r117	61	292	52	134	68	r194 r194
October r	291	191	119	61	242	62	134	82	203
November	278	199	99	70	191	62	129	77	193

<sup>(</sup>a) See paragraph 4 of the Explanatory Notes.

TABLE 6. INDUSTRIAL DISPUTES ENDING IN THE 12 MONTHS TO NOVEMBER 1989 : AUSTRALIA, REPORTED CAUSE, DURATION AND METHOD OF SETTLEMENT(a)

	Number of disputes	Employees involved (directly and indirectly) ('000)	Working days lost ('000)
	CAUSE OI	DISPUTE	endicate to estimate of
Wages	170	113.8	172.8
Hours of work	22	4.8	4.8
Leave, pensions, compensation	69	32.4	83.4
Managerial policy	629	310.5	630.2
Physical working conditions	258	32.8	63.1
Trade unionism	223	44.6	71.6
Other(b)	41	123.1	124.0
Total	1,412	662.0	1,150.0
	DURATION	OF DISPUTE	describ there werts revised
Up to and including 1 day	973	551.6	519.4
Over 1 to 2 days	162	36.2	79.3
Over 2 and less than 5 days	126	38.4	141.2
5 and less than 10 days	85	18.9	126.7
10 and less than 20 days	51	13.0	177.9
20 days and over	15	3.9	105.4
Total	1,412	662.0	1,150.0
	METHOD OF	SETTLEMENT	and saving the first Leaves and
Negotiation	218	66.3	182.1
State legislation	114	35.9	122.2
Federal and joint Federal-State legislation	181	39.8	255.9
Resumption without negotiation	884	516.5	580.3
Other methods	15	3.5	9.5
Total	1,412	662.0	1,150.0

<sup>(</sup>a) More detailed information by State and industry is available on request. (b) Includes disputes not elsewhere categorised.

### **EXPLANATORY NOTES**

#### Introduction

The statistics in this publication relate to disputes which involved stoppages of work of ten working days or more at the establishments where the stoppages occurred. Ten working days is equivalent to the amount of ordinary time worked by ten people in one day, regardless of the length of stoppage, for example, 3,000 workers on strike for 2 hours would be counted as 750 working days lost (assuming they work an 8 hour day).

- 2. The statistics of working days lost relate to the losses due to industrial disputes only (as defined in paragraph 2 of the Glossary). Effects on other establishments, such as stand-downs because of lack of materials, disruption of transport services, power cuts, etc. are not included.
- 3. The statistics of industrial disputes are compiled mainly from data obtained from employers (both private and public sector), from trade unions and from reports of government authorities. Particulars of some stoppages may have been estimated and the statistics therefore should be regarded as giving only a broad measure of the extent of industrial disputes as defined above.

### Change in methodology

- 4. The basis for the calculation of working days lost per thousand employees was changed in January 1987 to include estimates of employees from the Survey of Employment and Earnings. They are combined with estimates of the number of employees in agriculture and in private households, obtained from the Labour Force Survey. Estimates have been recalculated on this basis for each month back to June 1984 and are available on request. In issues of this publication prior to January 1987, the estimates of numbers of employees were based entirely on Labour Force Survey data. The effect of the change is minimal at the 'all industries' level but is quite significant, in some cases, for individual industry groups.
- The basis for the calculation of the number of disputes was changed in December 1987 (see paragraph 2 of the Glossary). Before that date, where the causes of several disputes were the same (e.g. National Wage Case disputes) the disputes were counted as one dispute in each State or Territory in which they occurred, irrespective of whether they were directed or organised by one person or organisation, or whether the dispute occurred in more than one industry. The reason for the change was to align the method of counting the number of disputes with the International Labour Organisation guidelines. In accordance with this change in definition, estimates of the number of disputes shown in this bulletin for past periods have been revised. In issues of this publication prior to September 1988, the number of disputes were counted on the old basis. Unpublished estimates of the number of disputes have been revised on the new basis from January 1985 and are available on request. The number of employees involved and working days lost remain unchanged.

#### Reliability of estimates

6. Inaccuracies may occur because of imperfections in information provided by respondents or in processing by the ABS. Inaccuracies of this kind are referred to as non-sampling errors. Although considerable care is taken in questionnaire design; in the instructions given to employers; and in editing the returns; these inaccuracies may occur in any enumeration, whether it be a full count or a sample.

### Other ABS publications

7. Users may also wish to refer to the following publications:

Industrial Disputes, Australia, (6322.0)—issued annually Labour Statistics, Australia, (6101.0)—issued annually

The Labour Force, Australia, Preliminary (6202.0) — issued monthly

The Labour Force, Australia (6203.0)—issued monthly

Trade Union Statistics, Australia, (6323.0)—issued annually

Trade Union Members, Australia, August 1988 (6325.0)

Employed Wage and Salary Earners, Australia (6248.0)—issued quarterly

Award Rates of Pay Indexes, Australia (6312.0) — issued monthly

### Unpublished statistics

- 8. A range of unpublished data is also available on request including dispute details at more detailed industry levels, cross-classified by States/Territories, and finer cause of dispute and method of settlement categories than those published. Considerable time series exist for most variables. Inquiries regarding data availability and associated charges should be directed to Fiona Blackshaw on (062) 52 6561.
- 9. Current publications produced by the ABS are listed in the Catalogue of Publications, Australia (1101.0). The ABS also issues, on Tuesdays and Fridays, a Publications Advice (1105.0) which lists publications to be released in the next few days. The Catalogue and Publications Advice are available from any ABS office.

## Symbols and other usages

- r estimates revised since last issue
- nil or rounded to zero
- 10. Where estimates have been rounded, discrepancies may occur between sums of the component items and totals.

### **Electronic services**

VIATEL. Key \*656# for selected current economic, social and demographic statistics.

AUSSTATS. Thousands of up-to-date time series are available on this ABS on-line service through PAXUS COMNET.

For further information phone the AUSSTATS Help Desk on (062) 52 6017.

TELESTATS. This service provides:

- foreign trade statistics tailored to users' requirements. Further information is available on (062) 52 5404.
- text and tables for selected Main Economic Indicator publications. Further information is available on (062) 52 5405.

### Floppy disk service

Selected ABS statistics are available on floppy disk. Further information is available on (062) 52 6684.

### GLOSSARY

# Cause of dispute

The statistics of causes of industrial disputes relate to the reported main cause of the stoppage of work and not necessarily all causes that may have been responsible for the stoppage of work. For these reasons, the statistics do not reflect the relative importance of all causes of disputes as perceived by both employers and employees. The causes are classified from information supplied by employers and according to standards determined by the International Labour Organisation. The classification of causes is as follows:

Wages. Claims involving general principles relating to wages e.g. increase (decrease) in wages; variation in method of payment or combined claims relating to wages, hours or conditions of work in which the claim about wages is deemed to be the most important. Combined claims in which other claims are deemed to be the most important are included under the relevant cause.

Hours of work. Claims involving general principles relating to hours of work e.g. decrease (increase) in hours; distribution of hours.

Leave, pensions, compensation. Claims involving general principles relating to holiday and leave provisions; pension and retirement provisions; workers' compensation provisions; insertion of penal clause provisions in awards.

Managerial policy. Disputes concerning the managerial policy of employers e.g. computation of wages, hours, leave, etc. in individual cases; docking pay, docking leave credits, fines; disciplinary matters including dismissals, suspension; alleged victimisation of union members or officials; principles of promotion and filling positions, transfers, roster complaints, retrenchment policy; employment of particular persons and personal disagreements; production limitations or quotas.

Physical working conditions. Disputes concerning physical working conditions and safety issues e.g. protective clothing and equipment; first aid services; uncomfortable working conditions; lack of, or the conditions of, amenities; claims for assistance; shortage or poor distribution of equipment or material; condition of equipment; new production methods and equipment; arduous physical tasks.

Trade unionism. Disputes concerning employment of nonunionists, inter-union and intra-union disputes; sympathy stoppages in support of employees in another industry; recognition of union activities.

Other. Disputes concerning protests directed against persons or situations other than those relating to the employer/employee relationship e.g. political matters; fining and gaoling of persons; lack of work; lack of adequate transport; non-award public holidays; accidents and attendance at funerals. Stoppages for which no reason is given are also included in this category.

#### Disputes

2. For these statistics, an *industrial dispute* is defined as a withdrawal from work by a group of employees, or a refusal by an employer or a number of employers to permit some or all of their employees to work, each withdrawal or refusal being made in order to enforce a demand, to resist a demand, or to express a grievance.

- 3. A dispute affecting several establishments has been counted as a single dispute if it is organised or directed by one person or organisation in each State or Territory in which it occurs; otherwise it is counted as a separate dispute at each establishment (in each State or Territory) and in each industry in which it occurred. Prior to December 1987 disputes were counted differently (refer to paragraph 5 of the Explanatory Notes for other details).
- 4. When there is a return to work between stoppages over the same issue, and the return to work is for less than two complete calendar months, the dispute is deemed continuing. When the return to work is for two or more calendar months, the dispute is considered to have ended at the time of the return to work. Should a subsequent stoppage occur, it is counted as a new dispute.
- 5. Information is recorded concerning all industrial disputes where ten or more working days are lost (see paragraph 1 of the Explanatory Notes). Included in these statistics are the following types of industrial disputes:
  - · unauthorised stopwork meetings;
  - · unofficial strikes;
  - sympathetic strikes (e.g. strikes in support of a group of workers already on strike);
  - · political or protest strikes;
  - general strikes;
  - work stoppages initiated by employers (e.g. lockouts); and
  - rotating or revolving strikes (i.e. strikes which occur when workers at different locations take turns to stop work);

Excluded from these statistics are work-to-rules, go-slows, bans (e.g. overtime bans) and sit-ins.

### **Duration of dispute**

6. The duration of a dispute is the average number of working days lost per employee involved in the dispute. The duration of the dispute is calculated by dividing the total number of working days lost in the dispute by the number of employees involved (both directly and indirectly).

# **Employees**

- 7. Employees refer to wage and salary earners only. Excluded are persons who are self-employed (e.g. building sub-contractors, owner-drivers of trucks) and employers.
- 8. Employees directly involved are those who actually participated in the dispute in order to enforce or resist a demand or to express a grievance.
- 9. Employees indirectly involved are those who ceased work at the establishment where the stoppages occurred, but who are not themselves parties to the dispute. Employees who ceased work at establishments other than those where the stoppages occurred are excluded. See paragraph 2 of the Explanatory Notes.
- 10. Total employees involved for any period of time are obtained by adding together the number of employees involved in each dispute in the period. For any period of time the figures may include details of the same employees involved in more than one dispute. The longer the period of reference, the more chance there is of some

double counting in the number of employees involved. Where there are varying numbers of employees involved during the progress of a dispute, the figures of employees involved included in the statistics relate to the largest number of individual employees involved on any one day. Generally, the total number of employees involved for each year will equal the sum of the total number of employees involved in the first month of a year plus the number of employees newly involved in subsequent months. Differences between monthly and annual totals can occur due to the temporary cessation of stoppages which resume in subsequent months. Employees re-involved in this type of dispute are not classified as employees newly involved in stoppages in the second period in which the dispute occurs.

#### Method of settlement

11. Statistics of the method of settlement of industrial disputes relate to the method directly responsible for ending the stoppage of work as reported and not necessarily to the method (or methods) responsible for settling all matters in dispute. For these reasons, they do not reflect the relative importance of the work of various industrial tribunals operating under State and Federal legislation. The classification of method of settlement is as follows:

Negotiation. Private negotiation between the parties involved, or their representatives, without the intervention or assistance of authorities constituted under State or Federal industrial legislation.

State legislation. Intervention or assistance of an industrial authority or authorities created by or constituted under State conciliation and arbitration or wages board legislation, or reference to such authorities or compulsory or voluntary conference. Intervention, assistance or advice of State government officials or inspectors.

Federal and joint Federal-State legislation. Compulsory or voluntary conference or by intervention or assistance, of, or reference to, the industrial tribunals created by or constituted under the Conciliation and Arbitration Act, Coal Industry Acts, Stevedoring Industry Act, and other acts such as the Navigation Act; Public Service Arbitration Act. Intervention, assistance or advice of Federal government officials or inspectors.

Resumption without negotiation. This category may include some disputes which are settled subject to subsequent negotiation of a formal nature, such as industrial court hearings. Stop-work meetings are included, and this category may also include disputes settled by 'resumption' as stated, but about which no further information is available.

Other methods. Mediation; filling places of employees on strike or locked out; closing establishments permanently; dismissal or resignation of employees.

## Working days lost

12. Working days lost refer to working days lost by employees directly and indirectly involved in the dispute and figures are generally as reported by parties to the dispute. For some disputes working days lost are estimated on the basis of the number of employees involved and the duration of the dispute.

# Working days lost per thousand employees

13. Working days lost per thousand employees are calculated from working days lost and estimates of employees obtained from the ABS Survey of Employment and Earnings and the ABS Labour Force Survey. Refer to paragraph 4 of the Explanatory Notes for details of the break in series.

Printed by R.D. RUBIE, Commonwealth Government Printer, Canberra © Commonwealth of Australia 1990

Recommended retail price: \$5.50

2063210011899

ISSN 1031-0347